

REVIEW:	SUPPORT TO CARERS IN HEREFORDSHIRE	
Committee:	Adult Social Care and Strategic Housing Scrutiny Committee	Chair:
Lead support officer:	Jan Scrivens, Prevention Services Manager	

SCOPING

Terms of Reference
<p>This review covers support to all Carers (Adults and Children) in Herefordshire and will look at the following:</p> <ul style="list-style-type: none"> • To review the way information and advice to carers is being provided • To review the process for re-commissioning short breaks to ensure that services are in line with carers' needs • To review the current range and quality of services and activities available, in line with the recently published National Carers Strategy. • To review the way carers' services are provided by comparator local authorities and identify models of best practice. • To consider the implications of personalisation and self directed care • To review the findings from consultation activity. • Following the review, to make recommendations to Cabinet about policy development.
Desired outcomes
<p>To make recommendations to support the commitment in Herefordshire to improve support to and services for carers. In particular: -</p> <ul style="list-style-type: none"> • Increased numbers of carers receiving support • Carers benefiting from personalisation and the opportunities presented by individual budgets. • Support for carers that will complement the commitment to develop early intervention, preventative services, and rehabilitation to reduce the number of crisis referrals to health and social care services. • Short breaks re-commissioned with full involvement of carers in the process • An agreed plan within Herefordshire to meet the aspirations of the National Strategy

Key questions

- What are the current resources allocated to support carers and is current service delivery cost-effective?
- What is the current range and quality of services and activities available, and does this provide value for money?
- What are the perceived future demands for service, in terms of quantity, quality, innovation and flexibility?
- What services do carers in Herefordshire want, both now and for the future?
- Will current support for carers meet identified current and future need?
- What outcomes will be wanted from future commissioning intentions?

Links to the Community Strategy

The Review Group will identify how the outcome of this review contributes to the objectives contained in the Herefordshire Community Strategy, including the Council's Corporate Plan and other key plans or strategies.

Draft Timetable

<i>Activity</i>	<i>Timescale</i>
Agree approach, programme of consultation/research/provisional witnesses/dates	End of September 2008
Collect current available data	End of September 2008
Collect outstanding data	End of September 2008
Analysis of data	End of September 2008
Carry out programme of interviews	October/November 2008
Agree programme of site visits	October/November 2008
Undertake site visits as appropriate	October/November 2008
Update to Strategic Monitoring Committee	December 2008
Final analysis of data and witness evidence	December 2008
Prepare options/recommendations	Jan 2009

Members

Support Officers

Jan Scrivens
Mike Metcalf
Barbara Parkinson
Alan Robinson